

23 May 2024

## **Client Reference**

Converting an office block into a private hospital is no mean feat. We engaged RCP as our project manager and Clearwater as the main contractor procured the services of other specialist consultants. It was evident, from the beginning, that this team of professionals were very responsive to our brief and thrived on the design challenges ahead of them. We were actively involved in decision-making and appreciated the collective and cohesive expertise, knowledge, skill, and experience that each lead of the involved organisations brought to the table. All contributions were aligned around shared project goals and outcomes.

John O'Donovan of Clearwater, while an experienced project manager, was new to medical construction, so it is a credit to the consultant team, that they supported John generously through learning about specific hospital requirements, regulations, and best practice. John rose to the challenge, positively responding to insights and constructive feedback, whilst demonstrating professionalism, integrity, and a growth mindset. His openness and willingness to learn allowed him to bridge the gap effectively.

The collaborative efforts of the consultant teams and main contractor, design responses, resulted in the exceptional fitout. We acknowledge the quality of outcome achieved and we are immensely proud of the hospital created.

Kind Regards

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